SensioLabs

Cobrowser
An Expert Mission to master Symfony

> *We use Symfony 2 as the fundamental base for the next generation version of our Live Chat and Cobrowsing software and would recommend using their services to anyone who wants a quick, solid solution for fundamental design issues.*

Frank Leegstra , Account Manager, Cobrowser

The company

Based in the Netherlands, **Cobrowser is a small company delivering Live Chat and Cobrowsing software. Built with Symfony 2**, their applications are specially designed to allow visitors to immediately call for assistance using Live Chat.

The problem

Although Cobrowser had already chosen Symfony 2 and built their site, their team was experiencing some technical difficulties developing their new ACL structure and decided to call in SensioLabs experts. "**Security and stability are very important factors for us which is why it was imperative to involve SensioLabs when we decided to develop our new ACL structure**," Frank Leegstra, Account Manager, Cobrowser.

The professional business solution:

Expert Mission

- ⊛ **Unblocked the technical situation**
- ⊛ **Facilitated fast development of critical functions**
- ⊛ **Annihilated recurrent technical problems**
- ⊛ **Optimized code to improve performance, security and user experience**

The story

Current studies show that approximately 60% of potential customers leave a website during the process of ordering a product when encountering a lack of information. With statistics like this, Cobrowser couldn't take any chances on their new ACL structure.

After a brief meeting with Cobrowser, SensioLabs immediately identified which technical aspects of the new structure were holding up development. **Our Expert Mission covered the following points: audit of existing development, corrections and tools for each problem area, delivery of corrective code and transfer of all information to the development team**. "In this project, **we worked with true experts having in-depth knowledge about Symfony 2. This helped us to develop a better, more solid solution within a very short time frame,**" Frank Leegstra, Account Manager, Cobrowser.

To say that this Expert Mission was a success would be an understatement. **SensioLabs and Cobrowser not only worked together quickly and efficiently, but accomplished the mission so fast that they didn't lose any time or money!**

Contact us!

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